

GENERAL TERMS AND CONDITIONS

The purpose of these general terms and conditions (hereinafter: GTC) is to regulate the process of ordering our service, data management, complaint handling and termination provisions. Please note that certain provisions of the GTC may change. In most cases, these terms and conditions will be modified to reflect the changed legislation, so please read the GTC before and during each order. Also, to avoid future confusion, save the content to your computer before ordering. Should you have any questions regarding any provision of these Terms and Conditions, please contact turizmus@basilica.hu and we will answer your questions as soon as possible. Please note that you can place an order only if you fully accept the provisions of these GTC. If you accept, you will not be able to claim later that you did not know what was contained in it or that it was not made available to you by the Ward of St. Stephen's Basilica.

I. Provider Information

The service is provided by the Care of the St Stephen's Basilica, which is located at 1051 Budapest, Hercegrímás utca 7. which is also the central office. The registration number of the Church of the St Stephen's Basilica is 00001 / 2012-001, tax number 18131990-2-41. Gábos Mohos has the right to sign independently on behalf of the St. Stephen's Basilica. You will find this information and the opportunity to contact the St. Stephen's Basilica on its website.

II. Our services

Within the framework of the present GTC, the Ticket Office of the St. Stephen's Basilica sells the tickets entitling to enter the St. Stephen's Basilica. Online ticket purchase types: Individual Adult, Individual Student / Retired, Family Ticket, Group Ticket, and free of charge tickets for children under 6 years old, for the group leader and guides. The services (licenses) for each type of ticket are described in detail on our website.

III. The conclusion of the contract, the process of contracting

No special registration is required to purchase tickets. To buy a ticket, click Buy a Ticket. Select the ticket place (Inner Church, Look-out/Treasury or All in one) and types you want to purchase, indicate their number and click Next. Select the date and click Next. Enter your e-mail address on the interface, including the following information if you request an invoice: name or business name, address, or business tax number. After entering the requested information, click Next. Your system will then summarize your order, which will show you the personal information you provided and the number of tickets you need to purchase per ticket type. If you would like to proceed with your order, please click on the Payment button. Payment by credit card or by bank-transfer is available through SIMPLE PAY dedicated interface. SIMPLE PAY is responsible for payment security. Please note that the Warden of the St. Stephen's Basilica does not have access to your bank details or the information you provided to your bank at the time of payment. As soon as SIMPLE PAY has confirmed the success of the payment transaction, a contract for the sale of tickets will be entered into between you and the Warden of the St. Stephen's Basilica . You will then receive an email shortly afterwards to your specified email account containing the tickets you have ordered. Please bring your tickets for a visit

to the St. Stephen's Basilica by printing your tickets or on your mobile. If you have previously requested an invoice during the order process, a copy of the invoice will be sent to your email account as an attachment to the email. The contract so concluded shall be deemed to be a written contract and shall be filed in a form not accessible at a later date.

IV. Data Transfer Declaration

I acknowledge the following personal data stored in the user account of Warde of the St Stephen's Basilica, 1051 Budapest, Hercegprímás utca 7. in the user database of <https://www.bazilika.jegy.eu/> will be handed over to OTP Mobil Ltd. and is trusted as data processor.

The data transferred by the data controller are the following: name, email address and billing address of the buyer.

The nature and purpose of the data processing activity performed by the data processor in the SimplePay Privacy Policy can be found at the following link:

<http://simplepay.hu/vasarlo-aff>

V. Adoption of visitor policy

Please note that by purchasing your ticket electronically, you expressly agree to be bound by the terms and conditions of the Visitors Regulations of the St. Stephen's Basilica and are bound by them. The Visitors' Rules can be found on our website in electronic form or on paper in the Ticket Office and also at the entrance to the St. Stephen's Basilica.

VI. Exercise of the Right of Withdrawal

Please note that the ticket is non-refundable and the date of the ticket cannot be changed. The statutory power of attorney to exclude the right of withdrawal is provided in Decree 45/2014. (II.26.) Section 29 (1) of the Government of the Republic of Hungary.

VII. Data protection

When developing the GTC, special consideration was given to Act CXII of 2011 on Information Self-Determination and Freedom of Information. Act VI of 1998 on the promulgation of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data, Strasbourg, 28 January 1981 Provisions of Law.